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# Results of the Improving Recruitment and Retention Survey



In the fall of 2007, the New York State Association of Fire Chiefs issued an "Improving Recruitment and Retention Survey" to over 50,000 members of the volunteer fire service of New York state.

The purpose of this survey was to conduct a comprehensive assessment of the insurance needs of volunteer firefighters. A major goal was to help determine what types of benefits already exist and what types are needed. Once obtained, this data may be used to enhance volunteer recruitment and retention endeavors throughout the state.

It is the intent of the New York State Association of Fire Chiefs to provide the valuable information gained through this survey to other associations, local, state, and federal legislators, insurance companies, and other interested parties.

1,686 emergency services personnel took part in this critical survey program, responding by returning paper questionnaires or via e-mail. Individuals responded from all of New York state's counties and represented 31 percent of the approximately 1,800 volunteer fire departments in the state.

Thank you to those who took the time to participate in this program to help the New York State Association of Fire Chiefs help the volunteer fire service of New York state.

### Questions?

E-mail us at: [survey@nysfirechiefs.com](mailto:survey@nysfirechiefs.com)  
for more information

